

Kim Snodgrass

Subject: FW: 6/11/24 Oakley City Council Meeting-Update re The Oaks - 6/11

From: Johnson, Oke <okejohnson@winnco.com>

Sent: Tuesday, June 11, 2024 1:24 PM

To: Joshua McMurray <McMurray@ci.oakley.ca.us>

Cc: Aguirre, Katherine <kaguirre@winnco.com>; Lori Koester <lkoester@corpoffices.org>

Subject: The Oaks - 6/11

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Good afternoon Josh –

I wanted to provide an update for you on the work that has been completed since June 1st. The team and additional resources have been working hard with over 233 work orders completed already in the last week, representing 150 more work orders than have been received. As of last night we have 0 emergency work orders pending. We continue to focus on ongoing clean up of old work orders, many have been pending for an extensive period of time. However, as I have expressed, many of the aging work orders were completed previously and are pending as the result of poor record keeping. That said, we are committed to not Deleting/Canceling work orders without first confirming with the resident or physically by our team that the work was actually completed. We will provide an additional update with the July report. I am not sure how this information can be shared with the City Council prior to the meeting, but I did think it was important.

While I won't be in attendance Katherine 'Katie' Aguirre, the Regional Property Manager, will be in attendance to take notes so we can respond in kind to the City Council as needed.

Sincerely,

Oke

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